Dear CADPIPE Customers,

Thank you for taking the time read this important announcement from CADPIPE software.

AEC Design Group has been developing and selling CADPIPE software for over twenty years. Over that time period we have all seen tremendous advances in hardware and software. Since the 1980's, parallel port hardware locks have been used to protect the CADPIPE software. Since 2005, AEC Design has also offered the option of USB port hardware locks because new computer configurations no longer offered parallel ports.

Last month the hardware protection lock vendors notified AEC Design that parallel port hardware locks would no longer be manufactured or supported. This means that the lock vendors will no longer keep software drivers current with new hardware and software.

As a result, AEC Design Group is recommending that all CADPIPE customers replace their parallel port hardware locks with USB hardware locks. This will proactively diminish any problems with future CADPIPE, AutoCAD and Microsoft software releases.

The cost for a USB hardware lock is $100 per lock, and the parallel port hardware lock must be returned to AEC Design. **For customers that place an order before 12/31/07, AEC Design is offering a 50% discount on that cost.** AEC Design can only offer USB hardware lock upgrades to customers that are current under their annual support and upgrades contract. If you have any questions or would like a quote to upgrade your hardware locks please contact us via email: sales@cadpipe.com

If you're a CADPIPE customer looking to renew your annual contract, please reply to this email and let us know. You can reach us from 9am to 5pm(EST), Mon-Fri at 1-888-239-9004 x 502.

Best Regards,

Jeff Winans
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AEC Design Group
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